

# COMPANY CASE STUDY

## CITY OF GREATER BENDIGO



## OBJECTIVES

Replace a manual paper-based process for managing the city's contractors and suppliers, creating an easy to use system for contractors and suppliers, as well as internal staff.

Implementing a full Contractor Management system to streamline the process and drive compliance, automating the process where relevant.

## SOLUTION

Implement a Contractor Management solution to support the requirements of Contractor Pre-Qualification, Induction as well as recording keeping and monitoring.

Implementing a company Pre-Qualification ensures all contracting companies engaged meet the specific compliance requirements for the services they provide.

Moving the city's inductions online allows for easy access by all contractors and suppliers before they need to perform any work, and the addition of the credential management solution allows the city to obtain and monitor all required licenses and credentials.

## BENEFITS

### Transparency

Ease of access for both city staff and contractors and suppliers to manage and maintain all compliance requirements.

### Visibility

Allowing all relevant personnel to have access to compliance information for both companies and individuals performing any work for the city.

### Safety

Ensuring all contractors and suppliers performing work on any of the city's sites are compliant.

## AT A GLANCE

### GOALS

- Replace the existing manual process
- Create a "Source of Truth"
- Automate the process

### BENEFITS

- Automate and streamline the compliance process
- Easy maintenance of compliance for contracting companies
- Inductions done before arriving on site



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