

Mortuaries Case Management

Streamline and automate processes for mortuary staff

Managing all the responsibilities and tasks required to provide a modern mortuary service in a supportive and timely manner can be taxing. Rather than struggle with multiple disjointed systems and unconnected stakeholders.

Civica Mortuaries supports the automation and streamlining of processes to deliver more productive case management for mortuary staff. Civica Mortuaries is designed to reduce the administration workload of the morticians, delivering time saving benefits to the mortuary team.

"The biggest improvement we've seen is that our team can progress cases from where ever they are, offering flexibility for the service in the future as well as providing us with time savings, not only reducing, but removing some of our administrative tasks completely."

Angie Sanders, Group Service Development Officer, Kent County Council

Stakeholder Portal

Allows third-parties authorised access an online portal to make and view referrals, saving excess communication and data entry repetition.

Case management

Civica Mortuaries removes all hassles and provides you with a single system to manage the entire case process, including all bookings, communication and case management reporting.

Cloud-based

Delivered as a cloud-based SaaS, Civica Mortuaries can be deployed quickly, is fully secure, and has a responsive access-anywhere design no matter the device being used.

Integrated

Close integration with email, secure production & filing diary/task management. Easy to integrate other services using push and pull REST API - Seamless transfer of data to & from [Civica Coroners](#).

Key takeaways

1

Simple workflows that manages the end-to-end mortuary case process

2

Simplify admin tasks with automated communications and reports

3

Return on investment – Significantly reduces workload & reporting

100K+

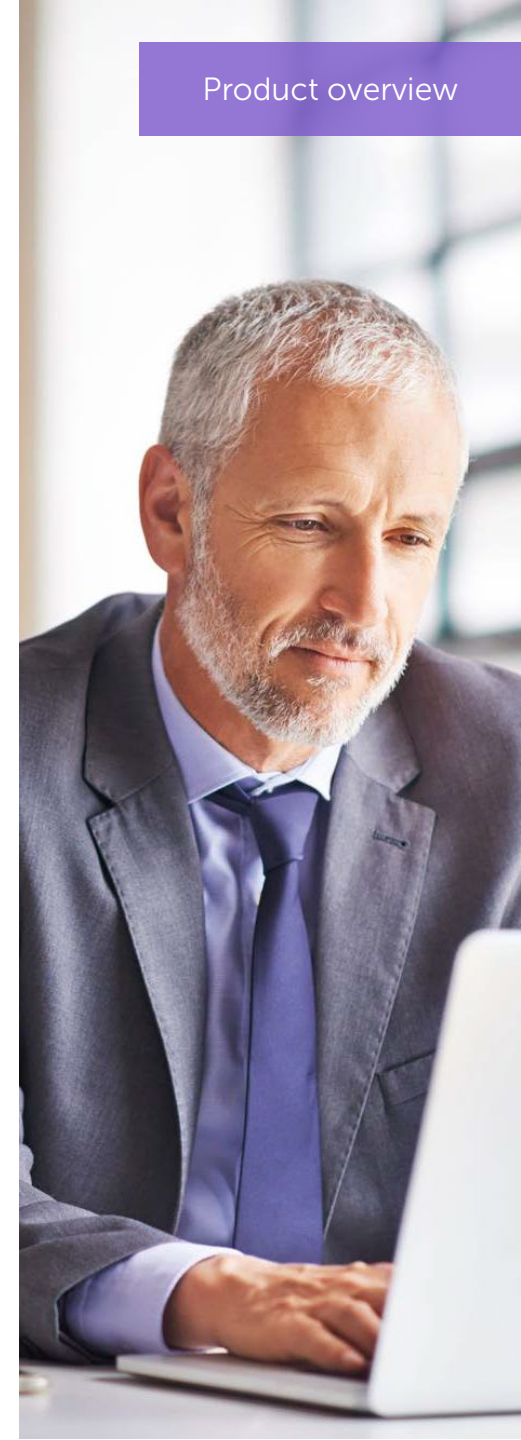
Users of our case management solutions

Learn more:

civica.com/mortuaries

Contact email:

casemanagement@civica.co.uk



Civica

- We have 20+ years' experience of implementing digital workplace solutions for organisations of all sizes in both the public and private sectors
- Helping more than 3,500 organisations make every day better with cloud technologies
- We can rapidly configure new solutions with no need for lengthy bespoke development
- A fully browser-based, responsive design optimises the experience on any device for customers and users
- The platform underpinning our case management solutions is mature, secure, and scalable, and accredited under ISO 9001 and ISO 27001
- Delivery of SaaS solutions removes the need for you to procure, install and manage hardware; and ensures scalability
- Your data is kept private using single-tenant database schemas, and protected through regionalisation

Why Civica Mortuaries?

Civica Mortuaries provides an integrated case management with self-service portal for end-to-end mortuary process management and reporting. Fully integrated with the client's network via SSO, email and office productivity tools, it supports the secure production of documents and diary and task management.

Built on the Civica Case Management platform, powered by iCasework, the solution provides:

Single solution

Our cloud-based solution simplifies management of the entire end-to-end mortuary process.

Streamlined system

Automates mortuary functions and increases efficiency by reducing administration & manual processing.

Easy to use

Responsive and user-friendly design makes life easier for all users. As a cloud-based SaaS your teams can access it from any device, at any time.

Accuracy

Intuitive workflows containing all the required data fields for handling deceased information, giving data and task validation and a full case audit.

Secure Portal

Mortuary Portal allowing all referrals to be made and viewed online, dependant on authorisation levels.

Integrates with your tools

Close integration with email, secure production & filing diary / task management systems. Meaning everything can be scheduled and communicated automatically, cutting your office workload and reducing the risk of errors.

Visibility

Automated reminders, statistical dashboards, along with preconfigured and custom ad-hoc reporting means complete visibility of resources. You will always have the intelligence to make informed decisions

Find out more

Find out how Civica Information Governance can integrate into your systems and help your teams do more.

Visit us [online](#) or email us at casemanagement@civica.co.uk

Learn more:

civica.com/mortuaries

Contact email:

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