Transitioning from Maze to CSM

Delivering improved reporting, compliance and educational outcomes

Civica School Manager (CSM) – enterprise solution, has equipped a group of Australian independent schools with a modern school management platform – allowing these schools to embark on a journey of continuous improvement

As a long-time Civica customer using Maze, this organisation knew it was time to upgrade their technology so they could better serve their diverse range of students, teachers and parents. Technology wise, hosting and publishing Maze via remote desktop was not sustainable and made it challenging to ensure data quality. Moving to a web-based application was the only way to improve their system's accessibility – especially for their remote schools.

For this customer it was important that there would be minimal disruption when it came to transitioning to its new platform. With strong, existing relationships and specialist knowledge across both Maze and the new SaaS based system – CSM, choosing Civica was not a hard decision.

Accommodating cultural diversity

Having the capacity to accommodate students who tend to move around schools within their network, and passive students was essential. CSM has the capability to document passive enrolments while providing key reference points for student re-engagement teams.

Single source of truth

Establishing a single source of truth for these schools has been an important goal and now

that CSM has accomplished this, protecting its integrity is paramount. Managing an ecosystem of connected apps can cause multiple issues. Consolidating these functions into CSM to manage this risk works and is exactly the path this customer chose.

Letting Civica do the heavy lifting

As part of this transition, the decision to move to Civica's Datacentre was very much a strategic one, that would extract maximum value from their investment while freeing up its small IT team. This one move has meant that their team can do more of what they're passionate about - helping individual schools get the most out of their new tools (not fixing issues in a back room).

Civica manages all the IT operation requirements of hosting CSM, which means that Civica can run its own diagnostics and resolve issues without involving other entities.

Compliance

Like all schools, reporting on their compliance obligations across big reporting cycles to government bodies that have the power to decide on their level of funding is very important. Which is why accurate student attendance records that can accommodate passive students is essential. As part of the support and licensing agreement those compliance reports in CSM are up-to-date and meeting current specifications of the government agencies that mandate them.

Now and into the future

With CSM now fully operational across all their schools, consolidating all its gains from this transition is the next priority. With the significantly improved capabilities that moving from Maze to CSM has delivered, this group of Australian independent schools will continue to benefit from the modern technology base it is built upon, with room to grow, and mature with any changes in technology and education sector requirements.

Find out more about how Civica's solutions could support your organisation: **Learn more**