CIVICA

City of Adelaide enhances transparency and accountability

Post adopting Civica's Modern.Gov, the council now has a purpose-built solution. It has streamlined processes, automating all tasks that were previously done manually.

In essence, the software consolidates numerous manual steps into efficient automated workflows. With a push of a button, Modern.Gov transforms cumbersome processes into lean, transparent governance.

"Now creating agendas is simpler, fully automated, and more efficient. Reports are easily broken down and assembled into a single document. Once published, items are separated on the website for easy public viewing."

Anita Inglis, Governance Adviser, City of Adelaide

Empowering teams with Mobile access

The Modern.Gov mobile app provides council members with an easy-to-use and accessible solution. They are notified through the app when new documents are ready, giving them convenient on-the-go access. The app has particularly benefited members reviewing large agendas by resolving previous access issues. They can now easily view lengthy agenda documents on their mobile.

The app also allows subscribers to receive push notifications as soon as new items are published. This keeps the community up-to-date and informed about council decisions in real-time.

The ultimate solution for transparency

In the past, scheduling and calendar management for council activities had a manual process that led to delays before information appeared on the council website. Now with Modern.Gov, the staff can simply enter information into the system and it's instantly available to the public.

Fully utilising Civica's Modern.Gov capabilities represents an important step in the council's digital transformation. Once fully operational, the council believes the system has the potential to usher in a new era of transparency and improve its relationship with its citizens.

Technology provides us with tools to efficiently support the work we do, and support the decision-making processes for the council, and it also allows us to engage with the public and be more transparent. The next step in improving transparency is getting Modern.Gov's council member profiles up and running. These profiles will publish meeting attendance, conflict of interest and details of any gifts or benefits received.

Anita Inglis, Governance Adviser, City of Adelaide

Learn more:

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