CIVICA Spydus Library Management

We champion Libraries to **improve staff and patron experience, reduce the cost and complexity** of operations, and **connect communities** with knowledge and services.

Spydus Library Management is an industry-leading platform that has been helping libraries thrive for over 45 years – purpose-built by librarians, for librarians.

The cost of operations have been rising steeply for libraries – increasing by more than 17% in the last decade.

Decreasing footfall and **increased administration** across digital resources and experiences are stretching staff as they are challenged with serving their communities.

Hard-won funding gets swallowed up faster and limits the experiences and services libraries can deliver.

Meanwhile the **limited choice of solutions** and slow market innovation leaves leaders struggling to empower their staff and provide patrons with the engaging experiences they both expect and deserve.

Efficient operations

End-to-end library ops from a single portal, power everything from resource and experience management, event booking and promotion through to archiving, patron communications, staff administration and reporting. Put the power back in the hands of staff to collaborate easily from anywhere via an app and build without reliance on IT or Dev resource.

Amazing patron experiences

Provide patrons with the best-in-class consumer-level tech experiences they are used to with powerful search and discovery for services, assets and community events. Bring your patrons to the building by offering enriched and engaging in-person experiences as well as digital options in browser or public app.

Future-proof Knowledge and learning

Become part of the forward-facing library community that benefits from advanced cloud infrastructure, automation and AI-ready technology. Civica Spydus Library Management is proudly built in-house from an innovative roadmap owned and informed by librarians, for librarians.

Key takeaways:

1 | Best-in-class experiences

2 | Increased efficiency

3 | 45+ years innovation

40M+

Citizens worldwide have access to a library powered by **Civica Spydus Library Management**

Learn more:

Civica.com/spydus

Contact us:

Civica Spydus

Highly configurable

Create the internal dashboards you need for individuals and administer the public facing content easily based on your library brand and needs.

Access from anywhere

An easy-to-use client-centric app (available on mobile, tablet and desktop) empowers patrons to simply access meaningful resources and services through innovative features.

Supercharged collaboration

Collaborate easily with other libraries, suppliers and third parties. Staff can communicate and work together digitally for library ops from a single place.

Easy resource management

Spydus manages all library resources, archives, and digital content from a single source database without needing development skills or resource.

Best-in-class experiences

Interactive features and events capabilities enrich in-person and digital visits. Self-serve and returns reduce staff workload and increase proactive borrowing.

Scalable and robust

Complete SaaS solution means libraries are always on the latest-version without IT or service costs and can easily scale to meet their current needs.

Compliant and secure

Keep your data protected with granular level permissions and access to protect staff and patron data plus secure payments and WCAG 2.1 compliance.

Powerful and personalized discovery

Feature-rich discovery that's intuitive for patrons and staff of all ages matches modern consumer-level UX and connects them with assets and resources fast.

> "Spydus supports us in providing the customer experience we are aiming for "
>
> Justine Skeet, Manager Library Services,
> South Perth Libraries

civica.com/spydus

Contact us:

CILIP SUPPLIER PARTNER 2023

BIC Technology Excellence in Libraries Award
BIC ACCREDITED 2019-2020